



Recommendation for Action

File #: 21-1444, **Agenda Item #:** 23.

4/8/2021

Posting Language

Authorize negotiation and execution of a contract with GCR, Inc. d/b/a Civix, to provide maintenance, support, and system upgrades for AirportIQ security operations, compliance, and safety management system, for a term of three years for a total contract amount not to exceed \$234,000.

(Note: Sole source contracts are exempt from the City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program; therefore, no subcontracting goals were established).

Lead Department

Purchasing Office.

Client Department(s)

Aviation.

Fiscal Note

Funding in the amount of \$188,300 is available in the Fiscal Year 2020-2021 Capital Budget of Aviation. Funding for the remaining contract term is contingent upon available funding in future budgets.

Purchasing Language:

Sole Source.

Prior Council Action:

For More Information:

Inquiries should be directed to the City Manager's Agenda Office, at 512-974-2991 or AgendaOffice@austintexas.gov <<mailto:AgendaOffice@austintexas.gov>> or to Cedric Zachary at cedric.zachary@austintexas.gov <<mailto:cedric.zachary@austintexas.gov>>.

Council Committee, Boards and Commission Action:

March 9, 2021 - Recommended by the Airport Advisory Commission on a 7-0 vote, with Commissioners Sepulveda, Owens and Stroller absent.

Additional Backup Information:

The contract will provide maintenance, support and system upgrades for the AirportIQ Security Operations and Compliance System and AirportIQ Safety Management System (SMS). This contract will include the implementation of new electronic Airport SMS functionality as mandated by the Federal Aviation Administration to track and improve airport safety. This contract will assist the airport in implementing best practices which will improve compliance and safety tracking and reporting. Austin-Bergstrom International Airport Terminal and Airside Operations staff will utilize this software for tracking and managing incidents and issues noted on the

airfield and in the terminal building. Additionally, the upgraded system will provide enhanced ability for airport stakeholders to report safety violations and hazards directly and anonymously to airport staff.

These upgrades and enhancements are to a proprietary suite of software provided by the contractor that has been in use at the airport since 2007. There is no other product of its type specific to airport operational compliance tracking on the market. The contractor is the sole provider of support, maintenance and added modules for the software.

Strategic Outcome(s):

Mobility; Safety.